

# Johannes Dostal

*curriculum vitæ*

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*"People ignore design that ignores people." — Frank Chimero*

## Experience

- 2019–present **Solution Analyst**, *s IT Solutions*, Vienna.  
Building a modern Customer-centric SRM Tool based on ServiceNow to replace an old product-centric tool.
- requirements engineering
  - write user stories
  - UX concept & evaluation
  - create wireframes
  - acceptance tests
  - 3rd level support
- 2017–2019 **Administration & IT**, *TU Wien*, Vienna.  
Course: *Ways of thinking in Informatics*  
Functions: Course Administration, Course Software Development and maintenance
- 2018 **Tutor**, *TU Wien*, Vienna.  
Course: *HCI in Health Care*  
Functions: Administration
- 2016 **Project Staff**, *IST Austria*, Klosterneuburg.  
Collection of an image dataset for image processing and machine learning.
- 2015–2017 **Tutor**, *TU Wien*, Vienna.  
Course: *Basics of Human Computer Interaction*  
Functions: Design of new exercises, Evaluations, Software Development for Course System
- 2014–2016 **Tutor**, *TU Wien*, Vienna.  
Course: *Introduction to image processing*  
Functions: Contact person for students with technical and organizational questions
- 2012–2015 **Photo Salesperson**, *Saturn Electro-Handelsges.m.b.H.*, Vienna.  
professional customer service for photography.
- 2012 **IT Intern**, *Siemens Aktiengesellschaft Österreich*, Vienna.  
Software Development, Database migration

2011–2012 **Secretary / Community service**, *Austrian Red Cross*, Vienna.  
Office support, translations, errands, IT support

2010 **Apple Solutions Consultant Intern**, *expanic Stadelmann e.U.*, Vienna.  
IT support for clients, Hardware repairs, Software maintenance and installation

## Education

2017–2019 **Dipl. Ing. (MSc equivalent)**, *TU Wien*, Vienna, passed with distinction.  
Media and Human-Centered Computing

2012–2017 **BSc**, *TU Wien*, Vienna, passed with distinction.  
Media Informatics and Visual Computing

## Master thesis

title *The Impact of Design on Student Information Systems*  
supervisors Ao.Univ.Prof. Dipl.-Ing. Dr.techn. Peter Purgathofer  
description In my thesis, I examined how design affects the usability of Student Information Systems. Therefore I did a lot of literature research about what design aspects matter for information systems. Furthermore, I compared several SIS with each other to figure out how the optimal design looks. Based on these insights suggestions for improvements were elaborated.

## Languages

German first language (C2)  
English professional working proficiency (B2 - C1)  
Spanish elementary proficiency (A1)  
Russian elementary proficiency (A1)

## Computer skills

Design Tools Sketch, Marvel, Balsamiq, Photoshop, InDesign  
Programming Languages Python, Java, C, C++, JavaScript, TypeScript, Sketch, Processing, R, Matlab  
Platforms ServiceNow, WordPress, Django  
Tools Jira, Redmine, Git, Word, Excel, PowerPoint, LaTeX, Prezi, Pages, Numbers, Keynote

## Interests

Traveling Discovering beautiful landscapes fascinates me the most. I also like getting to know new countries and cultures.  
Sports Hiking, Trekking, Mountainbiking, Skiing, Badminton, Tennis, Squash, Table Tennis  
Photography Primarily Landscape Photography and Travel Photography, but taking Pictures of other stuff as well.